

L Number	Hits	Search Text	DB	Time stamp
-	49	("5862325" "6088717" "6175858" "6475713" "5017917" "5588042" "5610973" "5627997" "5758326" "5943426" "5956291" "6061665" "6061665" "6141649" "6493703" "6515681" "6571234" "5539828" "5677910" "5796840" "5835084" "6058435" "6205330" "5031204" "5459717" "5493564" "5577202" "5742763" "5757669" "5774552" "5805712" "5832221" "5832208" "5873071" "5909679" "5926527" "5937161" "5937852" "6021427" "6026396" "6044205" "6085178" "6092103" "6161149" "6182117" "6185546" "6185565" "6192354" "6195686" "6236720").pn.	USPAT	2003/12/11 16:44
-	46	5459717.URPN.	USPAT	2003/12/10 10:44
-	13	5577202.URPN.	USPAT	2003/12/10 10:52
-	1359	(request or question or query) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 11:09
-	30	((request or question or query) with (response or answer) with routing) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:45
-	0	6389132.URPN.	USPAT	2003/12/10 15:55
-	2067	(request or question or query message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:55

-	25	((request or question or query message) with (response or answer) with routing) with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT USPAT	2003/12/11 16:46 2003/12/10 11:12 2003/12/10 11:12
-	1	6356633.URPN.		
-	7	("6021428" "6044395" "6073165" "6128646" "6138146" "6141695" "6182059").PN.		
-	19	6128646.URPN. ("4763317" "5392277" "5426594" "5497317" "5659746" "5724418" "5760823" "5790789" "5793861" "5826269" "5862223" "5867495" "5872926" "5884032" "5974135" "5991365" "5999609" "5999965" "6058435").PN.	USPAT USPAT	2003/12/10 11:12 2003/12/10 11:13
-	5	6026396.URPN.		
-	2	("6026396").PN.	USPAT USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:16 2003/12/10 15:25 2003/12/10 15:55
-	2	("5765033").PN.		
-	2067	((request or question or query message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:59
-	4	((((request or question or query message) with (response or answer) with routing) with database) with (expert or agent or skill or support or help)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 15:57
-	205	((request or question or query message) with (response or answer) with routing) with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46
-	2067	((request or question or query or message) with (response or answer) with routing	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03
-	1	((((request or question or query or message) with (response or answer) with routing) with database) with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:00
-	205	((request or question or query or message) with (response or answer) with routing with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03
-	1	((request or question or query or message) with (response or answer) with routing with database) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:03
-	205	((request or question or query or message) with (response or answer) with routing) with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:04

-	20	("5046088" "5361353" "5561711" "5592542" "5684870" "5825869" "5832059" "5206903" "5506898" "5576951" "5592543" "5721770" "5828747" "5915012") .PN.	"5309513" "5550966" "5576954" "5594791" "5793861" "5831665"	USPAT	2003/12/10 16:13
-	2	queue with database with (query or request) with routing		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:16
-	674	database with (query or request) with routing		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:17
-	116	(stor\$3 or plac\$3) with database with (query or request) with routing		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 16:19
-	6	((stor\$3 or plac\$3) with database with (query or request) with routing) and email		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:33
-	231	message with queue with routing		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:34
-	3	(message with queue with routing) with email		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/10 17:34
-	2	("6026396") .PN.		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:42
-	2	("6249807") .PN.		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:42
-	2	("6128646") .PN.		USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:43

-	49	("5862325" "6088717" "6175858" "6475713" "5017917" "5588042" "5610973" "5627997" "5758326" "5943426" "5956291" "6061665" "6061665" "6141649" "6493703" "6515681" "6571234" "5539828" "5677910" "5796840" "5835084" "6058435" "6205330" "5031204" "5459717" "5493564" "5577202" "5742763" "5757669" "5774552" "5805712" "5832221" "5832208" "5873071" "5909679" "5926527" "5937161" "5937852" "6021427" "6026396" "6044205" "6085178" "6092103" "6161149" "6182117" "6185546" "6185565" "6192354" "6195686" "6236720") .pn.	USPAT	2003/12/11 16:44
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-	30	((request or question or query) with (response or answer) with routing) with agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:45
-	0	((((request or question or query) with (response or answer) with routing) with agent) and sms	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:45
-	25	((request or question or query message) with (response or answer) with routing) with electronic	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46
-	0	((((request or question or query message) with (response or answer) with routing) with electronic) and sms	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/12/11 16:46

-	206	((request or question or query message) with (response or answer) with routing) with database	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/12/11 16:46
-	38	((request or question or query message) with (response or answer) with routing) with database) and sms	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/12/11 16:46